The Veterinary Support Fund (VSF)



What now?

- Register with your new practice, providing them with information relating to the VSF and how this works, including your certificate and the T&C's.
- 50% of treatment covered by Dogs Trust up to your lifetime financial limit for the specific condition(s) (set out in your VSF Certificate).
- Please make your 50% payment at the time of your visit. Your practice may request you pay the full balance and claim costs back from Dogs Trust or they may invoice us directly.
- Prescription Medication: Dogs Trust has its own Pharmacy for prescription medications (POM or POM-V). Your vet should write a prescription for medication to be posted, by Dogs Trust, to your home address. Request a prescription from your vet at least two weeks before you are due to run out of medication. Please allow additional time during busy periods such as bank holidays.
- Funding will not be granted for medication which is available from the Pharmacy but dispensed by your veterinary practice. Please see your T&C's for further information.

DogsTrust

Other things to consider

- Consider insurance as we are unable to help with any new conditions which may develop.
- Any costs not covered by Dogs Trust remain your responsibility.
- For further clarification refer to your T&Cs or contact the team prior to undertaking treatment.
- Visit the VSF website for any queries you have. If you are unable to find the answer, please contact the team by email: vsf@dogstrust.org.uk or by telephone: 0300 303 2552.



VSF adopter MUST inform us of a change in circumstances such as a change of address: vsf@dogstrust.org.uk VSF is funded through charitable donations and is not an insurance scheme. Registered Charity Numbers 1167663 and SC053144

All information on VSF is available at www.dogstrust.org.uk/VSF

Exact details will be noted on your certificate and within the Terms and Conditions.